

How do you decide who needs to go to the doctor?

You don't ... WE DO!

Let's face it, injuries happen all the time and some of them are serious. For those, we get people right to the clinic, and even send the paperwork there ahead of their arrival. But many injuries do not need to fall into the over-utilization patterns of the Workers' Comp system; let us guide the employees to the appropriate level of care.

Leave the medical decisions in the hands of Medical Professionals. TriageNow has Registered Nurses waiting to speak to your injured employees 24/7. Let us determine who can be treated with First Aid or Homecare, and who needs a clinic referral. For more information, please contact us.



TriageNow 55 South McQueen Road Gilbert, AZ 85233

(844) 332-5223 www.triagenow.net





HRconnect

The next leap forward in telephonic nurse triage

HRconnect is designed with both the company and the injured worker in mind. By extracting the demographic information from the employer's HR software, we remove the need to ask the demographic questions as part of the call process. The information is downloaded into our system directly, allowing the RN to simply triage the injury. This means:

CALL TIMES CAN BE 15 MINUTES OR LESS!!!

100% accurate information on documentation and forms

Verification of employment



How it works:

When the phone rings, it is answered by one of our Registered Nurses. The call begins with the nurse asking for the employee's first and last name, and last four of their SSN.

The **HRconnect** system will then request this employee's demographic information from your company's HR Software, and download it into the injured employee's call file. This information is then used to populate all of the forms and documentation as part of the triage call. **This Means:**

- Call times reduced by 50% or more!
- Improved accuracy of employee information
- All information for the FROI, Incident Report, Provider Notice and OSHA is downloaded within seconds from your company's HR system.
- Verification of employment

This system is designed to get your employee the care they need as quickly as possible, period.

No more "20 Questions" to gather information while the employee deals with pain and uncertainty; this service lets the RN get right to helping your injured employee. If you want the best injury care system in the business, you need to partner with **TriageNow**.

HOW IS THE TRIAGENOW BETTER THAN THE REST?

TriageNow is a technology company first; with an extensive background in telecom and technology, we are built for today's technology and speed. Because we own the software, we can customize, add or reduce questions, incorporate employer forms, etc. on request.

TriageNow: written in today's technology in preparation for tomorrow.

Want triage calls completed in under 15 mins? Only TriageNow

Want to customized the triage process? **No Problem!**

Need OSHA, FROI and other documentation completed? Only TriageNow!

We do **NOT** use the Thompson/Schmitt hospital algorithms for our injury care. We have a military, field-based triage approach, created specifically for the Work Comp world. Our goal is to get your injured employee to the appropriate level of care as soon as possible, and back to work quickly!

We average 45% reduction in overall claims for our clients.

We are constantly looking to improve and bring new technology to our industry, both geared towards one thing: a better customer experience.

For more information, please contact us.



TriageNow 55 South McQueen Road Gilbert, AZ 85233 (844) 332-5223

www.triagenow.net