



triage*now*

PROPOSAL OF SERVICES

Prepared exclusively for
Your Company



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The Problem:

Too many minor injuries end up in the clinical care system.

✚ The Typical Workplace Injury Protocol



✚ The Typical Workplace Injury Environment



\$42.07B
IN WASTED EXPENSE

In 2011 a total of
\$60.2 Billion
paid in benefits

This equates to:

- Unnecessary medical costs
- Increase in EMR (E-mod rating)
- Higher overall Work Comp costs
- Decreased employee productivity
- Open to liability, fraud and other legal concerns

+ Who is TriageNow



- ⊕ A **Customizable** Time of Injury Solution
- ⊕ Registered Nurses 24/7 availability for the appropriate level of care
- ⊕ Shift supervisors and managers don't make medical care decisions
- ⊕ Proactively reduce number of First Aid claims and medical costs associated with minor workplace injuries
- ⊕ Lower E-mod rating and overall Workers' Comp Cost

Now in our fourth year, TriageNow is the fastest growing telephonic nurse triage company in the business. With a technology-centric approach, we offer customizable solutions that no one else can. Our Registered Nurses are our own employees, and our call center is located in the metro Phoenix area. We have our own proprietary medical algorithms which begin from the mindset of Military Triage; offering a field-based injury care approach helps us reduce claims an average of 45% for our clients!

Our 24/7 RN call center will handle incoming calls from an injured employees. The Registered Nurse will gather demographic information and determine the appropriate level of care for the employee.

If we do refer for care, we can guide the injured employee to preferred clinics; reports listed are sent out within moments of the end of call.

+ The TriageNow Workplace Injury Protocol



+ Documentation Management



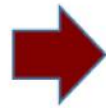
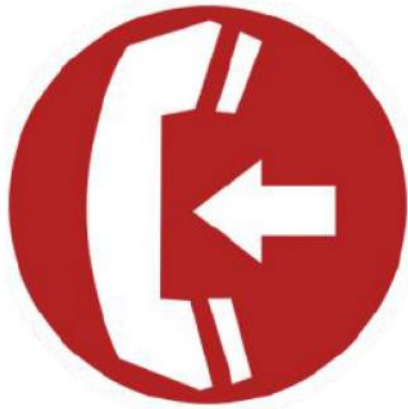
Our process will help your company:

- Reduce work comp claims
- Greatly reduce medical costs
- Lower overall work comp costs
- Relieve Supervisors from making medical decisions
- Reduce Fraud (All calls recorded)
- Provide documentation within moments of the triage call



A summary of the deliverables needed to begin your program:

- Review and acceptance of proposal
- Signed User Agreement
- Populated On-Boarded Forms
- Training session scheduled
- Go Live!!!



+ Implementation:



Although our overall process is simple, TriageNow offers thorough training for our new partners and their employees to understand and utilize this program correctly. Web-based training is provided by our Client Services Team; a dedicated toll free number will be issued for your company and materials such as wallet cards and posters are provided to our clients for distribution among your staff.

+ Fee Schedule Summary



Implementation Fees -
(one-time fee)

Per Location Fee -
(per physical location, one-time fee)

Annual Maintenance Fee -
(upon anniversary of agreement)

Per Incident Call Fee -
Up to four calls per incident if needed.

Client Portal Fee -

Translation Fee -

Optional:

OSHA form -
(per incident; all other documentation
included in per call price)

Phone App – unlimited downloads

