



# **SERVICE OVERVIEW**

## **When Employee Care Really Matters**





# TRIAGE THEN & NOW

**The telephonic nurse triage industry has been around for over 20 years, and has proven very effective.**

One problem we discovered is the companies that started in the triage business way back when are still doing it the same way. Another problem we see is lack of technology in this service.

TriageNow entered this industry with a plan to disrupt the complacent marketplace and drag the triage world into the 21st century. With our own proprietary software and technology-first approach, we are offering our clients features like:

- **HRconnect**
- **Interactive Phone App**
- **Text messaging of care advice**



# **WHO IS TRIAGENOW**

- **A time of injury medical call center**
- **Registered Nurses available 24/7 to triage workplace injuries**
- **Technology-first solutions!**
- **Proactively reduce number of First Aid claims and medical costs associated with minor workplace injuries**
- **Lower EMR Score and overall Work Comp cost**
- **All necessary documentation provided as part of triage service**

# THE STATUS QUO

## ANYTHING GOING TO...

- The Emergency Room
- An Urgent Care Clinic
- An Occupational Clinic

...is likely to become a claim and an expensive medical bill. Additional concerns include an increase in your EMR Score, OSHA recordables, and possibly your overall Work Comp policies costs.



# THE TYPICAL WORKPLACE INJURY ENVIRONMENT



**ALMOST 70% OF MINOR  
WORKPLACE INJURIES DO  
NOT NEED CLINICAL CARE.**

ANNUALLY  
**\$42.7B**  
IN WASTED EXPENSE

A TOTAL OF  
**\$60.2 Billion**  
PAID OUT IN  
WORK COMP BENEFITS

- |                        |                      |
|------------------------|----------------------|
| ■ SPRAINS & STRAINS    | ■ UNREPORTED         |
| ■ BRUISES & CONTUSIONS | ■ FRACTURED          |
| ■ SORENESS & PAIN      | ■ CUTS & LACERATIONS |



# SECURITY

TriageNow is proud to offer all of our clients the highest level of data and information security available to protect the information we're entrusted to work with. By going the extra mile, TriageNow provides the peace of mind that all personal demographic data and other information gathered during the triage process is protected within our system.



- Security – Protecting TriageNow system resources against unauthorized access.
- Availability – Continuous monitoring of system performance with security handling in place to guarantee business operates 24/7/365.
- Process Integrity – Data processing is complete, valid, accurate and timely.
- Confidentiality / Privacy of PII – Safeguarding stored data; encryption during transmission

## API Integration Options

**TriageNow can develop for and connect to any existing platform.**

- Human Resources
- Claims Management
- Third Party Integrations



## Our Phone App

- Download for iPhone and Android
- Send photo(s) of injuries to RN
- Customizable with company info



For more information, please contact us.

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